

Cancellation charges

If you don't complete on your transaction you'll still need to pay for work that Gen H Legal has done on your behalf so far.

The amount you have to pay is calculated as a percentage of Gen H Legal's total fees. We determine this percentage based on which milestone we reach in your conveyancing.

This table shows what percentage of the total fee corresponds to each milestone. For example, if we stop work after onboarding, you'd have to pay 10% of our total fee.

Just so you know – these fees don't include third party costs, such as searches. You'll have to pay for these costs as they come up during the conveyancing process.

Transaction	Onboarding complete and contract received from buyers/seller's firm	Enquiries raised and sent to seller's solicitors	Report on title and mortgage report issued	Full report issued	Contracts exchanged but completion did not take place
Purchase	10%	35%	50%	60%	80%

Transaction	Onboarding complete and initial contact made with buyer's solicitor	Contract pack sent	Enquiries answered	Report on sale issued	Contracts exchanged but completion did not take place
Sale	10%	35%	50%	60%	80%

Transaction	Onboarding completed	Redemption statement received from existing lender	Mortgage report sent to client	Mortgage documentation sent for signature but completion did not take place
Remortgage	10%	35%	60%	80%

Transaction	Onboarding completed	Transfer drafted	Report on Transfer of Equity sent to client	Documentation sent for signature but completion did not take place
Transfer of Equity	10%	35%	60%	80%